

Zylon® Vest Exchange Program

www.bodyarmor.com/zylon

P.O. Box 466

Traverse City, MI 49685-0466



or call 866-815-2914 for assistance

Zylon® Vest Exchange Program

The Program consists of two options that an officer or agency may select:

OPTION 1-- Prorated Cash Payment* based on the age of the vest from the date of purchase. *Definitive* proof of purchase (e.g., original purchase receipt, cancelled check, credit card receipt or other credible evidence showing the purchase price of the vest) is required to establish the actual purchase price (excluding taxes and shipping costs). Both front and back used, Zylon®-containing vest panels must be returned to an authorized American Body Armor™, Safariland® or PROTECH distributor in order to receive payment (see Step 3 below). The prorated amount will be determined as follows:

Vest is:

0-1 year old (*purchased between 8/13/04 & 8/25/05*) - 100%

1-2 years old (*purchased between 8/13/03 & 8/12/04*) - 80%

2-3 years old (*purchased between 8/13/02 & 8/12/03*) - 60%

3-5 years old (*purchased between 8/13/00 & 8/12/02*) - 50%

*** You must register either online by December 22, 2005, or request a Claim Form from the Claims Administrator at the address or telephone number above and complete and mail it, postmarked on or before December 22, 2005.**

OPTION 2 -- Merchandise Voucher** will be issued in the amount equal to the actual purchase price (excluding taxes and shipping costs) of their original Zylon®-containing vest. Reasonable proof of purchase is required (reasonable proof includes anything that constitutes *definitive* proof and also includes other proof such as a purchase order, sales record, the vest itself together with confirmation from the distributor reasonably acceptable to Armor Holdings as to purchase price). Both front and back used, Zylon®-containing vest panels must be returned to an authorized Armor Holdings distributor (see *Step 3 below*).

Vouchers are NOT PRORATED based on vest age. The vouchers may be used to purchase a replacement Armor Holdings branded vest, or redeemed for any other Armor Holdings law enforcement equipment sold by your local distributor. You may find your local distributor on the web at www.bodyarmor.com/zylon.

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Past ZX Warranty & Exchange Program Claimants

Agencies or officers who participated in the ZX Warranty & Exchange program, and selected a Zylon-containing replacement vest, are eligible for either Option 1 or 2 above. Option 1 will be based on your original ZX vest purchase price and the age of the vest (the number of years the vest was purchased prior to August 12, 2004). Vouchers issued under Option 2 will be equal in value to the actual purchase price paid by the officer or agency for their original ZX vest(s).

HOW THE ZYLON[®] VEST EXCHANGE PROGRAM WORKS

Step 1 -- IDENTIFY AN AGENCY POINT OF CONTACT (POC)

Most agencies coordinate body armor requisitioning through a quartermaster or other purchasing or equipment administrator. That person would best serve as a program POC to aggregate all requests and be able to record and track the progress of claims along the way.

Step 2 -- REGISTER AT THE WEBSITE

Go to www.bodyarmor.com/zylon and complete the on-line Zylon Vest Exchange Registration Form before December 22, 2005, or request a Claim Form from the Claims Administrator at the address or telephone number above and complete and mail it, postmarked on or before December 22, 2005. If you are registering as a POC (group claim administrator) for an agency, you will need to provide an estimate of how many Zylon-containing ABA, Safariland or PROTECH vests for which you are requesting either the cash payment or voucher option.

After submission of your Zylon Vest Exchange Registration Form or your Claim Form, you will receive a package of pre-printed Zylon Vest Exchange Request cards and a PIN number (to use when ordering replacement vests) within 10 business days. Please fill out these cards to identify each of your, or your agency's, used Zylon-containing ballistic panel sets (front and back vest panels).

Step 3 -- PLAN YOUR VEST REPLACEMENT

We recommend that you make arrangements with your local distributor to purchase replacement vest(s) as soon as possible. If you are purchasing a replacement vest from one of Armor Holdings authorized distributors, place your order with your PIN number and you will NOT be required to pay for your vest prior to receiving your cash or voucher.

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Example 1: An officer who elects the cash option should complete all required information on the online Zylon Vest Exchange Registration Form or the Claim Form and submit *definitive* proof of purchase to the address above. Once *definitive* proof of purchase has been verified, a check will be promptly sent to the selected authorized distributor.

After the check is mailed, the officer will be notified via email (US mail for paper claim forms). He or she will then need to go to the selected authorized distributor and turn in the front and back panels of their used vest in order to receive the check.

Example 2: An officer will go to any authorized American Body Armor™, Safariland® or PROTECH™ distributor, get sized and place the order for his or her new vest. Proof of purchase will be required at that time, along with the pre-printed Zylon Vest Exchange Request card. Using a PIN number printed on that card, the distributor will extend credit, if necessary, to that individual or agency for a replacement vest.

When the new vest arrives at the distributor, the officer will be notified and he or she will go back to the distributor, pick up their new vest, make sure it fits properly, and surrender his or her used Zylon-containing front and back vest panels. Replacement vests will not be delivered without the surrender of the used Zylon-containing panels.

At that second visit, the distributor will have 2 vouchers for the officer. One will be for the exact amount of the replacement vest, and the other will be for the difference between the value of the new vest being delivered at that time and the actual purchase price of the officer's original Zylon-containing vest (see Option 2 above).

The first voucher will then be used to pay for the replacement vest. The other voucher (for the difference in price, if any) will be given to the officer or the agency to use for other Armor Holdings equipment or vest purchases.

IN THE MEANTIME, CONTINUE TO WEAR YOUR ZYLON-CONTAINING VEST!

NOTE:

Vouchers are fully transferable (among agencies and officers) but may only be used to purchase Armor Holdings body armor or other Armor Holdings law enforcement equipment at the distributor processing the used vest panels.

**THIS PROGRAM IS EXPECTED TO EXPIRE ON JANUARY 1, 2007
BUT YOU MUST REGISTER BY DECEMBER 22, 2005**